



Welcome to the June 2022 issue of your new-look Grahame Park newsletter.

This newsletter brings together all the latest updates for residents at Grahame Park, from Barnet Homes and its partner organisations.

We're keen to hear any feedback you have on this newsletter, particularly if there's anything else you'd like to see in it. Please email us at talktous@barnethomes.org and let us know.

Grahame Park Neighbourhood Plan

The Grahame Park Neighbourhood Action Plan sets out our objectives and plans for managing the estate between 2022 and 2024, along with useful information about the team, the regeneration programme and how to get in touch. Keep an eye out; it will be landing on your doorstep soon, and can be downloaded from our new re-vamped regeneration page at barnethomes.org.





Barnet Homes: for fly-tipping, anti-social behaviour and housing issues

talk2us@barnethomes.org | 020 8080 6587 barnethomes.org

BOOST: For employment and training support boost@barnet.gov.uk | 020 8359 2442 boostbarnet.org

Streetlink: to report rough sleepers 0300 500 0914 | streetlink.org.uk

Metropolitan Police

Emergencies - 999 | Non-emergencies - 101 met.police.uk







Help us shape your services - opportunities to get involved

residents

We want to hear from you

As a Barnet Homes resident, you have the right to be involved in the management of your home and the services you receive from us. We value your feedback and want to hear from you on how we can continue to improve our services.

were issued to perpetrators that were

found in the blocks who now, are banned from entering the estate. This action day

We invite you to register your interest in being involved in monitoring our housing performance by joining the Grahame Park Residents' Steering Group.

What is a local Steering Group?

This a dedicated group for Grahame Park residents to help us shape and improve existing or new services. It does not require lots of time or commitment, and you can even be involved without leaving your home.

We aim to give residents a voice at the highest level of our organisation, but we

also recognise that many people do not have the time or inclination to take part in formal committees, and we intend to make it easy for residents to participate in service improvement activities to ensure that residents' voices are heard. We will reach out to participating residents with a variety of techniques to gain people's views and feedback.

to ensure there is a joined-up approach in the service we offer to the Grahame Park

If you would like more information about getting involved, please contact by:

Telephone: 020 8080 6587

Email: getinvolved@barnethomes.org

We have introduced quarterly resident virtual meetings that any Grahame Park resident can attend. Keep an eye out for dates of the next meeting or email **getinvolved@barnethomes.org** to register your interest. We will then send you an invite in advance of meeting.

Investing in homes at Grahame Park



Quinn London are Barnet Homes' contractor at Grahame Park, helping deliver £32m of investment into homes on the estate. They are covering a wide range of works, and we're happy to share an update on them with you.

New roofs

Works are progressing well, with new roofs having been completed at Galy, Gates, Martynside, Moineau, Mitchell & Moorhouse. Works are currently being carried out at Tedder, Sassoon, Heracles and Folland. Work at 19-24 Wheeler will be taking place during July.

Communal Door Replacements

Work to replace communal doors with new

stronger, safer ones has been completed at Hudson, Merlin and Mercury, and work is currently being carried out in Napier, Nardini, Kemp and Martynside. Door Installation works will be carried out throughout July in Mitchell, Moorhouse and Guilfoyle.

Kitchen & Bathroom Replacement Works

Quinn are continuing to replace kitchens and bathrooms once a validation survey has been completed in your home. If a kitchen and/or bathroom requires replacing and is approved by Barnet Homes, a kitchen design survey is completed and you will be offered a choice of colours and finishes to choose from.

Quinn are currently carrying out kitchen and bathroom replacement works at Norris and Sassoon.

Kitchen designs and colour choices are being carried out at present in Sassoon and Halifax.

If you have not yet booked your appointment, please contact Caran McBeath on 07850 649 789 or pop into the Quinn London office located at 14 The Concourse.

Resident Hub - Located at 14 The Concourse

If you require a quiet space to work or simply have a cup of tea and search the internet while work is taking place in your home, you are welcome at Quinn's office, located at 14 The Concourse.

Quinn have a large resident room located at the office that allows access to laptops, WiFi and refreshments so do pop in and have a chat with their Resident Liaison Officers to view the space or to book a place.

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Regeneration update

Compulsory Purchase Orders

To support the continued regeneration of Grahame Park, the Council has made a Compulsory Purchase Order (CPO). A CPO is a legal tool that helps to ensure that redevelopment can go ahead by giving the Council the power to compulsorily take possession of property and land identified if vacant possession cannot be obtained by agreement.

Any affected residents within the CPO area will have received a letter around 26 May with further information about the reasons for the CPO, the process and how to make any objection. For general information on CPOs please go to: gov.uk/government/collections/compulsory-purchasesystem-quidance

The CPO is very much a last resort and the Council and NHG will continue negotiations to reach an agreement with relevant affected parties. If you have any queries or want to discuss the CPO then please contact:

- For Leaseholders Diana Edward, Resident Involvement Programme Manager (Tel: 07799 581 305; Email: Diana.edward@nhg.org.uk)
- For Secure & Non-Secure Tenants
 David Pitman or Ilhan Evlat on 020 8080 6587
- For general enquiries Susan Hunter, Regeneration Officer (Tel: 020 8359 4255; Email: Susan.hunter@barnet. gov.uk)
- For independent Advice Christine McConnachie, ETC Partners (Tel: 07730 624 344; Email: grahamepark@ etcpartners.org.uk)

The table below provides the anticipated date that your home will be required to be vacated. These dates are subject to change, however we will keep you updated on the progress on a regular basis in our future newsletters.

Please be reassured that those who are impacted will be contacted in the future to discuss the detailed timing well in advance and to discuss their housing options.

Phase	Blocks	Vacant Possession Required (Subject to change)
Phase 1	Folland, Galey, Gates, Heracles, Gauntlet	Early 2024
Phase 2	Hector, Hudson, Merlin	Mid 2024
Phase 3	Kemp, Mercury	Late 2024
Phase 4	March, Martynside Napier, Nardini, Mitchell, Moorhouse, Moineau	2027 Onwards





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Anti-social behaviour around Moorhouse

Over the last few years, we have received complaints of drug use, loud music, and unacceptable behaviour in the Moorhouse block at all hours of the day and night.

Unfortunately, due to delays caused by the pandemic we were restricted in the time it took for us to act on the complaints received.

We are pleased to share with all residents that we successfully evicted a resident from the block whose property was heavily involved in the nuisances being caused.

This eviction took place at the end of April 2022 and we hope there has been an improvement in the block and the surrounding areas.

We understand that there is more work to do to address the issues, but we hope this has been a positive step in the right direction. For those affected by anti-social behaviour and crime in and around the block then we encourage you to report these issues to the police on 101 or 999 if you feel there is an imminent risk to yourselves or others and report any problems with specific individuals and or properties to Barnet Homes

Anti-social behaviour is strictly prohibited as stated in your tenancy agreement. Any use of illegal drugs within the block is a breach of your tenancy. Barnet Homes will assist the police fully to help prosecute anyone found to be using or dealing drugs on the estate.





Back in March, we shared news of our exciting Art for Estates pilot project with Global Street Art, with the aim to bring public art onto Grahame Park. Work his well underway, with two completed installations from world famous street artists Woskerski and Andrew Werdna, with three more scheduled over the coming weeks.

This mural was designed using words that young Grahame Park residents suggested while at a youth club. They were asked to write positive and inspiring words, which were brought together for a stunning piece of art.

We hope that you find them as stunning as we do and are in full support of more installations in the future. We welcome your feedback on the installations or any questions you may have - please email getinvolved@barnethomes.org.











While Grahame Park is undergoing massive change over the next ten years, there is one element of the local neighbourhood that will be remaining as a constant – Heybourne Park itself.

Local parks are really important to local communities, offering places for play, places to meet and places to enjoy the natural environment. They are vital in supporting biodiversity and play an important role in adapting neighbourhoods to the impact of climate change. We've all seen over the past two years how important access to green space is to mental and physical health and wellbeing.

As Grahame Park changes, so will the park. Barnet Council and Notting Hill Genesis are working together to develop a project to upgrade the park so that it can provide a better range of opportunities for people living and working in Colindale.

Many exciting new options for the enhanced park will be explored: a new playground, a new skate park, open grass areas where people can meet, eat and maybe kick a ball around. Lots of new trees will be planted, creating shaded areas where you can enjoy a coffee from the new neighbourhood café. The new park will also provide opportunities for local people to grow their own food to help them to stay healthy.

Barnet Council and Notting Hill Genesis want to talk to local residents about the designs over the next month and they'll be taking into account the views that people express and building them into the final design. You can fill out a simple questionnaire here:

survey.alchemer.com/s3/6764779/ Heybourne-Park-Engagement

Work to improve the park should begin in the summer of 2023.

Free health screenings at the Community Centre

The Colindale Communities Trust will be running free health screenings at Grahame Park Community Centre for anyone over the age of 40 who lives, works or visits Barnet.

Healthcare professionals will check your blood sugar levels, cholesterol levels, blood pressure, and height, weight and body mass index (BMI). They will also ask a few questions about your lifestyle, including diet, smoking and alcohol intake.
Following the screening, you'll be offered

advice and signposting to local services that can support you to reach your health goals.

A session takes around 20 minutes. You do not need to be registered with a GP and no booking is required. Just turn up on Sunday 27th July from 9am to 3pm at Grahame Park Community Centre.

For further information, please visit: barnet.gov.uk/healthscreen

Training and support opportunities available

Free digital skills workshops

Every Tuesday, from 12:30 - 2:30pm In the Old Library on The Concourse boostbarnet.org

BOOST Employment Advisor

Monday – Thursday, all day In the Old Library on The Concourse

Just come in and ask for Michael from BOOST!

Free support with: employment, benefits, skills and training, wellbeing, volunteering, CV and interviews

Youth employment advisor for 16-24 year olds

Every Monday from 9am - 1pm In the Old Library on The Concourse

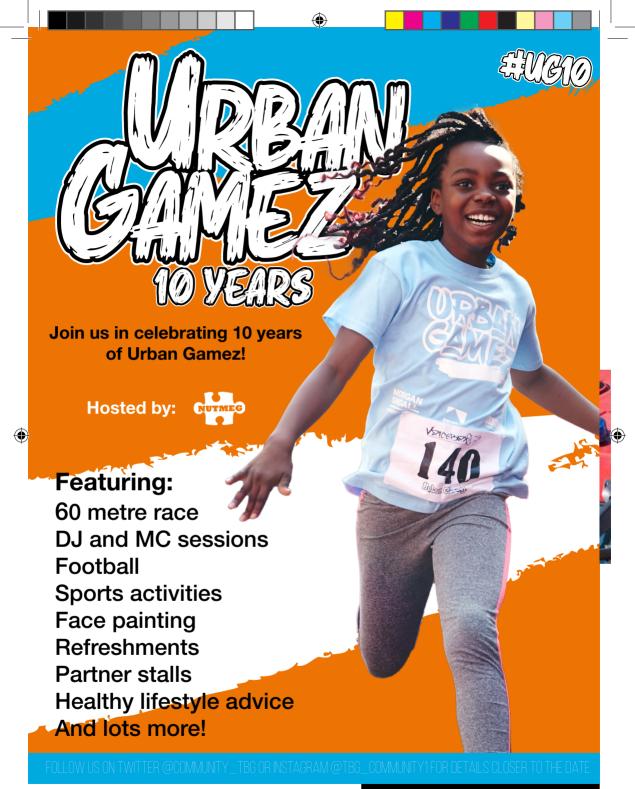
For advice and guidance on employment, education, apprenticeships, or even mentoring, contact our young person's advisor on 0208 359 2442 or email at natasha. gwynette@barnethomes. org

Citizens Advice

Every Monday from 9:30am – 12:30pm

No need to book, just turn up for independent advice on legal issues, debt, consumer rights and housing.





FRI 26 AUGUST 12-5PM HEYBOURNE PARK

New seating from Quinn London Ltd



We would like to thank our partners Quinn London for their investment of new benches installed along The Concourse. Quinn was recently awarded The Barnet Group's 'Social Value Contractor of the Year (2021)' award for their ongoing investment in enhancing the estate and supporting local people into employment. A special thanks goes to Sizi Sibanda for her time and passion in delivering social investment into Grahame



The London Fire Brigade (LFB) will be visiting the Grahame Park Estate on Wednesday 27 July.

Residents can come to The Concourse and meet the local fire brigade officers and chat about anything fire safety-related.

The LFB also offer FREE home fire safety visits. This is a free visit to your home to carry out a fire safety assessment and provide you with advice on how to stay safe from fire, including:

- How to prevent a fire from happening
- What to do in the event of a fire
- Cooking and Electrical safety
- Planning an escape route and a night

time routine

There may also be other help they can offer specific to your circumstances, such as additional fire safety equipment or referring you (with consent) to an organisation or agency that may be able to offer you further support.

The visit is free and will last approximately 45 minutes. Crews will be able to answer any questions you may have, and they will provide you with a copy of their *Fire Safety in the Home* booklet which is available in alternative easy-to-read formats and a limited number of languages upon request.

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Substance abuse support from Change, Grow, Live

Substance abuse support organisation Change, Grow, Live will be at Grahame Park to provide help to local residents.

Join them from 10am-4pm every Monday in the One Stop Shop on The Concourse.

There's no need for an appointment, just drop in for support with:

- Reducing substance abuse or achieving a substance-free life.
- Opiate substitute Medication where required
- Well-being checks with Outreach Nurse on site
- Referrals for alcohol detox
- Maximizing multiple aspects of life

functioning.

- Preventing or reducing the frequency and severity of relapse.
- Providing BBV testing for HEPC & HIV
- Accessing Needle Exchange/naloxone training and dispensing
- Housing needs
- 1:1 Kevwork
- Group work
- Signposting to other organisations
- Psychology referrals
- Young Persons referrals to substance misuse service
- I would be grateful if you could pass on these details to any organisations where you think our support would benefit their clients.

Free energy advice for residents

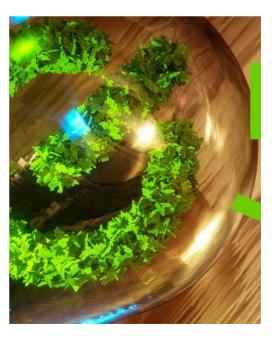
The Seasonal Health Intervention Network (SHINE) is a fuel poverty referral network and free energy advice service for Londoners

SHINE has a dedicated helpline and provides households with the help they need to; reduce utility bills, tackle energy debt and stay well and warm.

SHINE accepts referrals for households of any tenure, with an income below £16,190 or where a household member:

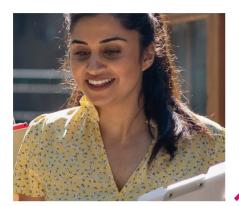
- has a disability
- has a long-term health condition worsened by the cold
- is a child under 15
- is an adult over 60.

For information, visit shine-london.org.uk or call 0300 555 0195.





Pop in for a chat with Barnet Homes or Notting Hill Genesis



Barnet Homes will be hosting regular surgeries with Notting Hill Genesis for all Grahame Park residents on the first Tuesday of every month.

Just pop down to number 15 on The Concourse from 10am - 12pm and 2pm - 4pm to discuss any questions on concerns you have about regeneration, the estate as a whole or any individual issues you may be experiencing. We look forward to seeing you there.

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We are continuing to work with Barnet Council to tackle fly-tipping on the estate, which remains a problem.

As many of you will know, this behaviour creates an unpleasant environment for the estate and is costly to remove. Barnet Homes and Barnet Council are committed to continue working to reduce the levels of fly tipping at Grahame Park and are working jointly with our enforcement colleagues to take the necessary action against any individual who illegally disposes of their unwanted items.

Since February this year, the teams have attended over 80 incidents of fly tipping on the estate, showing that we are still experiencing very high numbers of incidents. Here's what we're doing to tackle

this problem:

- daily inspections to identify fly tips
- regular visits to the estate by our bulk refuse teams
- working more closely with enforcement to identify potential offenders and take enforcement action against those responsible
- using CCTV to obtain evidence of illegal dumping

To help us tackle this issue, please dispose of any unwanted items correctly using the council's tip at Summers Lane and report any information you may have on who is responsible to Barnet Homes so we can investigate further. Any information received will be treated in the strictest of confidence.





BOOST

The Barnet Group

PERSON CENTRE



STARTING A CAREER?



EARN WHILE YOU LEARN?



DERT FREE EDUCATION?



EASY APPLICATION









APPRENTICEDHIP

WE HAVE VACANCIED IN:

HOUSING OPTIONS

HOUSING MANAGEMENT

BOOST

CUSTOMER CONTACT TEAM

GAS TEAM

NATASHA.GWYNETTE@BARNETHOMES.ORG